

EXECUTIVE COUNCILLOR
27 DECEMBER 2018 – 8 JANUARY 2019

ITEM 7: CONTINUATION OF WINDOWS 10 NOTEBOOK AND PC ROLLLOUT

On 19 December 2018, the Overview and Scrutiny Management Board agreed to support the two recommendations in the report to the Executive Councillor for Highways, Transport and IT.

Prior to reaching the above conclusions, the Board received clarification and explanations on several points and the following are highlighted:

- In relation to equality and diversity, it was confirmed that products were getting better at addressing disability requirements which has helped to reduce the costs of accessibility. Specialist software, peripherals or devices were still provided as required and were included within the budget.
- It was confirmed that currently there was no scheme in place to sell off old equipment. The cost of cleansing and erasing data on old equipment for disposal often costs more than what the resale price would be. Equipment was recycled to staff when it was still fit for purpose.
- A breakdown of how the £5M would be spent and what the benefits of the rollout would be were requested. *(Additional information is provided below.)*
- The enablement of biometrics for security purposes was supported. It was confirmed that the use of biometrics, which would include fingerprints and facial recognition, would be enabled once more notebooks had been rolled out.
- It was confirmed that there would be a four year support package in place for each new device. A small number of notebooks would also be kept in reserve.
- Concern was raised that as the rollout would be completed in three tranches, there was a risk that the price of the devices could increase during the rollout. It was confirmed that there was the possibility of changing suppliers during the rollout, so long as the devices were functionally equivalent.
- There were mixed views regarding the IT equipment offered to councillors. Issues around Ipad compatibility with Microsoft; linking HP tablets/lpads with councillors' phones; recycling of IT equipment from councillors not re-elected; and partnership working with district councils regarding IT equipment were raised.

Addendum to Report

The Overview and Scrutiny Management Board considered the main report and advised that further information describing the principal business benefits and a breakdown of how the budget would be spent would benefit the report.

Principle Business Benefits

The business benefits are that this project will replace the Notebooks and PC's used by staff to undertake their work. Due to the age of the existing devices many perform too slowly to meet the business need and create inefficiency in day to day business.

The impending "End of Support" date for Windows 7 means that security patches for that operating system cease and LCC's various compliance and data sharing agreements require that we now plan to remove these devices from the Council. The timing allows the optimal cost profile for deployment over more compressed timescales which would increase cost.

The refresh has created the opportunity to include features like cameras to enable video conferencing from the desk, and facial recognition to enable biometric logon. Some devices include fingerprint scanners as well. Better displays reduce fatigue; lighter weight reduces accidental damage and improves convenience. Later software projects are delivering the software components required to deliver those benefits during 2019.

The ability to add Data SIMs enables field workers to stay connected and productive whilst away from WiFi networks.

Budget Breakdown

In addition it was considered that a basic breakdown of the budget figure in percentages and the volume assumption it was based upon would provide context.

The volume assumption is that 4600 PC's/Notebook require replacement. The budget forecast is based upon the following percentage breakdown by value:-

	%
Notebooks	46%
PC's desktops	17%
Ancillary's e.g. Docking, Cables, Bags, Keyboards etc.	18%
Deployment	19%